The mission of the Long Prairie Area Chamber of Commerce is to promote, educate & support a vital business community while enhancing and nurturing the livability and community connectedness of the area.

Minutes: Long Prairie Area Chamber of Commerce

<u>Current Executive Board Members</u>: President- Josiah Tonder, VP Jeremiah Zahnow, Secretary- Clara Vancura, Treasurer- Denita Wisniewski

<u>Board Members</u>: Todd Ecker, Dave Determan, Andy Otremba, Sarah Amundson, Amber Miller, Micki Czech

Board Members in Attendance: Josiah T, Clara V, David D via Zoom, Jeremiah Z, Amber M, Micki C, Sarah A,

Guests: Brandon Manselle from Growth Zone, Ted Grey City of Long Prairie Administrator

Wednesday, October 26, 2022 03:30 PM @ City Hall

MEETING

- 1. Call to Order/Roll Call: 3:30pm
- Approval of agenda/additions/deletions: Clara made motion for one addition, Jeremiah second, motion carries. Jeremiah made motion to accept agenda with addition, Sarah second, motion carries.
- 3. **Approval of Minutes:** Motion to approve minutes made by Amber, second by Dave, motion carries.
- **4. Financial Report:** September reviewed. Year is looking good. Motion to approve financial report by Clara V, second by Amber, motion carries.
- 5. Introduction of new Community/Chamber Members:
 - a. Potential: Premier; which is purchasing the SNF and AL in November
 - b. Two potential recently, "Last Germ" and a alcohol and drug rehabilitation company
- 6. Director's Report-

Facebook- September/October people like this

3,268 people like this = 28 since last meeting, please ask a friend to like our page

Webpage- Featuring our Own- Manufacturers' Breakfast; currently posted

7- Old Business

- a. Good Morning Breakfast- at River of Life Church tomorrow
 - a. Board Members Planning on being Present: Amber, Jeremiah, Josiah, Denita
 - b. Salvation Army is charity of choice
- b. Concert in the Park
 - a. NEXT year- planning is complete
 - b. Starting with Red Letter Band
 - c. Good variety of acts and cultures
 - d. Cost this year is \$10,000 total
- c. Prairie Days
 - a. Inflatables scheduled
 - b. Bands
 - i. Coordinating with Juan Chavez with the event center

- c. Vendors
- d. Community Gardens
 - a. Balance: 1,200 currently
 - b. Bills of 1,600 city is paying for it initially and will be sending us repayment information
- e. Arts and Crafts show
 - a. Only 4 spots left
- f. Public forum
 - a. A lot of good engagement with the community
 - b. Multiple people stated they found it very helpful
 - c. Broadcast from Facebook page (12-15 shares) and still available on our Facebook page
 - d. Will plan to do again in the future

8- New Business

- a. Discussion about our core values
 - a. Not reviewed
- b. Growth Zone "Chamber Master"
 - a. Cloud based software
 - i. Provide database of chamber members
 - 1. Keeps track of billing/length of membership
 - 2. Email to specific contacts can be tracked through the database
 - 3. Can create
 - 4. Billing automation for renewal, payment profiles can be created and saved
 - Metrics/engagement for members as well as way to show member how many people are being sent to their website through the chamber website
 - ii. Build website/Public facing piece
 - 1. Can create how you desire and customize
 - iii. Member log in area as a "Member Hub"
 - 1. Members can update their own information
 - 2. Access for payments/invoices
 - 3. Internal directories
 - 4. Resources: to provide content as desired and can choose access
 - iv. Apps available
 - 1. For Members and Public
 - b. Currently work with 4,000 chambers and associations in the US
 - c. Lu spoke with chamber in Nisswa who uses software and they really like using it and have very good support for learning how to use the software.
 - d. Training
 - i. Onboarding process
 - ii. Weekly one on ones with one staff member for the first few months
 - iii. Support team available via email and phone with easy access
 - iv. Additional one staff member would be contact with website build
 - e. Cost
 - i. Initial/Set-up \$1000
 - ii. Yearly \$3,000

- iii. Website additional cost built into the subscription fee and would refresh/rebuild every three years (\$1,788 yearly)
- iv. Our total cost would be \$4776 yearly with the website/
- v. Total initial cost \$5775
- vi. Anticipate 3-5% increase in cost yearly
- f. Up and Running typically takes around three months depending on
- g. Termination of contract can cancel "whenever you want" just need 30 days notice "don't really have contracts"
- h. Do we know if there would be an increase in our membership if we started this?
 - i. Presently a lot of our events do not make money and instead focus more on engagement
 - ii. Started doing the arts and crafts fair to bring in additional revenue
- i. Risks:
 - i. Biggest factor during discussion related to costs
 - 1. Budget
 - ii. how much of the capabilities will we be using?
 - 1. Lu can see greatest benefit to the invoicing area
 - 2. Flow of information including calendar
 - 3.
 - iii. Current cost for website is only \$99
 - iv. Transaction costs for use of "cards"
 - 1. though could offer discount to those who pay via check
- j. Any other software options available? Quotes?
 - i. LP.net Website cost was 13,000 initially
 - ii. No other software options available currently that work like this which Lu is aware of
- k. If purchased when would we start?
 - i. Would be after the craft fair.
 - ii. Start would be December so wouldn't be looking being able to utilize for next years invoices
- I. Questions we have:
 - i. Could we ask about translation on the website?
- c. Budget meeting: November 16th at 11:30 1:00
- d. Monthly meeting changed in November to the 30th at usual time 3:30PM.
- e. Next year planning (extra meeting): Prairie Days, Concert in the Park, GMB After hours Lunch and Learns etc.
 - a. Tabled for next meeting

9- Adjourn 4:45pm

Our Core Values : Promotion of Chamber Businesses, Leadership Development, Proactive Community Leadership, Information Hub

Proposal for ChamberMaster/GrowthZone Software:

https://ams.growthzone.com/Ge0VNulepe8

I have also blocked off time to my calendar for you board meeting on the 27th at 3:30pm. If you still want me to join and give your board a quick tour I would be more than happy to accommodate!

Thanks Luan and let me know if you need anything else. Happy Friday!

Brandon Manselle | Senior Account Executive

800-825-9171 ext. 380 218-821-1246 (cell) brandon.manselle@growthzone.com

On our call we discussed websites a bit and wanted to pass along some recent builds we have completed. I thought you might have interest in these. If you have any questions please let me know.

https://www.portlandtx.org/

https://www.cleburnechamber.com/

https://www.nchcchamber.com/

https://www.saratoga.org/

https://www.amcanchamber.org/

https://www.morrisvillechamber.org/

https://www.bemidji.org/

https://www.nisswa.com/

Long Prairie Area Chamber of Commerce 2022 Strategic Goals

1. Increase Chamber Membership

- a. Secure 15 new members in either Long Prairie or the surrounding area.
- Show non-members the value of membership by introducing them to the Chamber Website, Facebook page and Membership Benefits flyer.
 HOW
- 2. Retain Current Membership
 - a. Make members feel valued by visiting and calling. Focus on connecting with at least 5 dormant members each month to check-in and remind them of the available membership benefits.
 - b. Promote and share business events and content via the chamber website,
 Facebook, GMLP Breakfasts, radio, emails etc.
 On going
- 3. Brand the LPACC as the information Hub of Long Prairie
 - Send out Bi-weekly emails utilizing direct links for advertisements and events.
 On going
 - Update the chamber website monthly to ensure it is an efficient and effective way to connect the community with resources
 On going
- 4. Organize Community Development Opportunities
 - a. Facilitate a minimum of 4 classes/workshops per year on various topics. Events can be either in person or virtual.
- 5. Budget
 - a. Establish a budget committee to meet quarterly to discuss financials.
 - b. Ensure community events are budget positive.